

## Policies & Procedures

### Shop Minimum

Tattoos **30 minutes or less** are set at a **\$100 minimum**.

**Senior and Lead Artists** may set their own shop minimums.

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### Consultation Policy

If you need to **cancel your consultation**, please provide **at least 24 hours' notice**.

If you miss a free consultation, there will be a **\$25 reschedule fee**.

If you are **20 minutes late** to your consultation, your artist may not be able to accommodate you, and the appointment will be considered **missed**, requiring the **\$25 reschedule fee** to rebook.

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### Tattoo Cancellation / Reschedule Policy

If you need to **cancel or reschedule a tattoo appointment**, please give at least **72 hours' notice**.

Cancellations or reschedules made within that 72-hour window will result in the **forfeiture of your deposit**.

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### Touch-Up Policy

**Holy Seraphim Tattoo** offers **free touch-ups** within **one year** of the original tattoo, provided at least **six weeks** have passed since the initial appointment.

After the one-year period, touch-ups are subject to your artist's discretion and may be charged up to their **regular hourly rate**.

Touch-ups are intended for areas that genuinely need revision — **not for natural fading or aging**.

Clients must provide **reference photos** of the tattoo before scheduling, as the artist and shop will determine whether a touch-up is appropriate.

If you need to **cancel a touch-up**, please provide **24 hours' notice**.

Missing a free touch-up appointment will result in a **\$50 reschedule fee**.

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## Under 18 and Minors

In accordance with **Wisconsin State body art regulations**, no one under the age of **18** may receive a tattoo for any reason other than a **documented medical requirement**.

Minors may **enter the shop** as long as they are accompanied by an adult. However, if a minor becomes disruptive, the accompanying adult and minor may be **asked to leave** at the discretion of the artists.

No one may bring a **child under 14 years old** to a tattoo procedure for any reason.

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## Deposit Policy

The following outlines **Holy Seraphim Tattoo's standard deposit agreement**, with key points emphasized:

- You must be **18 years or older** and of sound mind to enter this agreement.
- **Deposits are non-refundable.**
- If you choose not to get tattooed, you may **transfer your deposit to another person**, but refunds are not available.
- You must provide **at least 72 hours' notice** to reschedule or cancel your appointment. If you fail to do so, your deposit will be **forfeited to your artist** for their lost time.
- You will **see your final design on the day of your appointment**, and your artist will make **minor adjustments** as needed.
- If you choose to **completely change your design** or alter more than **30% of the original concept**, you may be charged for additional design time.
- Any **abusive, disrespectful, or aggressive behavior** toward artists, staff, or other clients will result in the **loss of your deposit**.

- **Unused deposits expire 18 months** after your most recent tattoo appointment at Holy Seraphim Tattoo LLC.
- If you arrive **intoxicated or under the influence** of drugs, alcohol, or other substances that impair judgment, you will be asked to leave and will **forfeit your deposit**.
- If you bring a **child or minor under the age of 14** to your tattoo appointment, you will be asked to leave and will **forfeit your deposit**.